

United States District Court
Northern District of California

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

THE PAYROLL RESOURCE GROUP,
Plaintiff,
v.
HEALTH EQUITY, INC.,
Defendant.

Case No. [23-cv-02794-TSH](#)

**ORDER GRANTING MOTION FOR
LEAVE TO FILE AMENDED
COMPLAINT**

Re: Dkt. No. 24

I. INTRODUCTION

Pending before the Court is Plaintiff The Payroll Resource Group’s motion to amend pursuant to Federal Rule of Civil Procedure 15(a). ECF No. 24. Defendant HealthEquity, Inc. filed an Opposition (ECF No. 26) and Plaintiff filed a Reply (ECF No. 27). The Court held a hearing on June 13, 2024, and now issues this order. For the reasons stated below, the Court **GRANTS** the motion.¹

II. BACKGROUND

In April 2002, Plaintiff The Payroll Resource Group entered into a written agreement (“Agreement”) with MHM Business Services (“MHM”) for a license to use the WinFlex 125 payroll software (“Software”). Compl. ¶ 5, ECF No. 1-2; Proposed First Amended Complaint (“Proposed FAC”) ¶ 5, ECF No. 24-1. Under the terms of the Agreement, Plaintiff paid a one-time set-up fee, and subsequently paid monthly fees “for licensing privileges and technical support.” ECF No. 1-2 at 11 (Agreement). MHM was acquired by WageWorks in or around 2007; MHM and/or WageWorks provided services under the terms of the Agreement until 2019.

¹ The parties consent to magistrate judge jurisdiction pursuant to 28 U.S.C. § 636(c). ECF Nos. 7, 8.

Compl. ¶ 6; Proposed FAC ¶ 6. On or about September 2019, MHM and/or WageWorks assigned the Agreement to Defendant HealthEquity, Inc. Compl. ¶ 6; Proposed FAC ¶ 6. In June 2020, HealthEquity wrote to Plaintiff, informing Plaintiff that it would no longer support the software. Compl. ¶ 10; Proposed FAC ¶ 10. Plaintiff inquired whether HealthEquity would allow Plaintiff to continue to access the Software without any updates or support or provide the Software to Plaintiff so it could run on Plaintiff's systems. Proposed FAC ¶ 10. HealthEquity refused. *Id.* Plaintiff then asked HealthEquity whether it would consider selling the Software to Plaintiff. *Id.* HealthEquity later wrote to Plaintiff that it "[would] not pursue the sale of the WinFlexOne platform. Thus, as of March 2022, the platform will be sunset." *Id.* ¶ 11. Plaintiff alleges that Defendant stopped providing both access to and support for the Software on August 21, 2022. *Id.* ¶ 15.

On May 2, 2023, Plaintiff filed this action in California Superior Court, alleging breach of contract under Missouri law and violation of California's Unfair Competition Law ("UCL"), Section 17200. *See* Compl. Defendant removed to federal court based on diversity. ECF No. 1.

In January 2024, Defendant moved for judgment on the pleadings as to Plaintiff's breach of contract claim, its unfair competition claim, and certain remedies in Plaintiff's Prayer for Relief. ECF No. 18. On April 23, 2024, this Court granted Defendant's Motion for Judgment on the Pleadings as to Plaintiff's breach of contract claim and its UCL claim. ECF No. 23. The Court granted Plaintiff leave to amend its UCL claim and denied leave to amend the breach of contract claim. *Id.* at 8, 12.

On May 6, 2024, Plaintiff filed this Motion for Leave to file a First Amended Complaint ("FAC") against HealthEquity. Motion, ECF No. 24. In its proposed FAC, Plaintiff again alleges breach of written contract and violation of the UCL, Section 17200. Proposed FAC at 1.

III. LEGAL STANDARD

Under Federal Rule of Civil Procedure 15(a)(1), a party may amend its original pleading once as a matter of course within 21 days of serving it, or within 21 days after a responsive pleading or motion to dismiss is filed. "In all other cases, a party may amend its pleading only with the opposing party's written consent or the court's leave." Fed. R. Civ. P. 15(a)(2). The

Court considers five factors in deciding a motion for leave to amend: (1) bad faith on the part of the movant; (2) undue delay; (3) prejudice to the opposing party; (4) futility of amendment; and (5) whether the plaintiff has previously amended his complaint. *In re W. States Wholesale Nat. Gas Antitrust Litig.*, 715 F.3d 716, 738 (9th Cir. 2013), *aff'd sub nom. Oneok, Inc. v. Learjet, Inc.*, 575 U.S. 373 (2015). The rule is “to be applied with extreme liberality.” *Eminence Cap., LLC v. Aspeon, Inc.*, 316 F.3d 1048, 1051 (9th Cir. 2003) (internal quotations and citation omitted). Generally, a court should determine whether to grant leave indulging “all inferences in favor of granting the motion.” *Griggs v. Pace Am. Grp., Inc.*, 170 F.3d 877, 880 (9th Cir. 1999). “Courts may decline to grant leave to amend only if there is strong evidence of ‘undue delay, bad faith or dilatory motive on the part of the movant, repeated failure to cure deficiencies by amendments previously allowed, undue prejudice to the opposing party . . . , [or] futility of amendment, etc.’” *Sonoma Cty. Ass’n of Retired Emps. v. Sonoma Cty.*, 708 F.3d 1109, 1117 (9th Cir. 2013) (quoting *Foman v. Davis*, 371 U.S. 178, 182 (1962)).

IV. DISCUSSION

A. Plaintiff’s Motion is Not Procedurally Improper

Defendant argues that Plaintiff’s Motion is an improper motion for reconsideration that violates Local Rule 7-9(a) and fails the standards of Local Rule 7-9(b), which together govern motions for reconsideration of interlocutory orders. Opp’n at 5; *see* Civil L.R. 7-9. The Court finds Plaintiff’s Motion is not a motion for reconsideration, and that Local Rule 7-9 is thus inapplicable.

In Plaintiff’s original complaint, Plaintiff alleged that HealthEquity breached the Agreement by ceasing to provide support for the Software. Compl. ¶ 11. Plaintiff’s original breach of contract claim was predicated on the notion that the Agreement required HealthEquity to maintain and update the Software in perpetuity. *Id.* ¶¶ 10, 11, 13 17. In the Court’s Order Granting Defendant’s Motion for Judgment on the Pleadings, the Court held that the Agreement did not require HealthEquity to provide Plaintiff support services in perpetuity and that Defendant provided adequate notice that it would stop providing support services to Plaintiff. Order Granting Mot. for Judgment on the Pleadings at 7–8, ECF No. 23. The Court found that Plaintiff’s breach

of contract claim was foreclosed by Missouri law and dismissed the breach of contract claim without leave to amend. *Id.* at 8.

Defendant characterizes Plaintiff’s motion as a procedurally improper motion for reconsideration rather than simply a motion for leave to amend under Rule 15(a). Opp’n at 5–6. But Plaintiff does not ask the Court to reconsider any of the findings or legal conclusions drawn in its prior Order. Rather, Plaintiff’s proposed FAC offers a new factual predicate for Plaintiff’s breach of contract claim – that Defendant refused to provide Plaintiff *any* access to the Software, including in an unsupported state. *See* Proposed FAC ¶¶ 10, 12, 14, 15. The proposed FAC includes factual allegations that were not previously before the Court, and which Plaintiff need not have included in its original complaint, as they were not critical to the breach of contract theory Plaintiff had advanced in its original complaint. *See, e.g.*, Proposed FAC ¶¶ 10, 14.

Defendant contends Plaintiff’s Motion is improper because Plaintiff “has already alleged and argued . . . that the Software License Agreement also imposed a perpetual obligation to provide the WinFlex125 Software *by virtue of the Agreement’s “license to use”* the Software.” Opp’n at 5–6. However, although Plaintiff previously alleged that HealthEquity “breached the Contract by . . . failing to provide use of the Software, the services, and the updates required under the contract terms[,]” (Compl. ¶ 17), Plaintiff did not allege that Defendant ever stopped providing the Software in its entirety. Rather, Plaintiff alleged that “Defendant’s refusal to maintain and update” the Software effectively deprived Plaintiff of use of the Software, and it was this theory that the Court’s prior Order rejected. *Id.* ¶ 11; Order Granting Mot. for Judgment on the Pleadings at 3, 8.

Accordingly, the Court finds Plaintiff’s Motion does not ask the Court to reconsider its prior order, and is thus not an improper motion for reconsideration.

B. Federal Rule of Civil Procedure 15(a)(1)

1. Bad Faith

The Court finds the proposed amendment is not sought in bad faith. Defendant contends Plaintiff acted in bad faith, but this contention is based entirely on Defendant’s futility arguments. *See* Opp’n at 10 (“Plaintiff’s proposed amendments will not save its claims, and the Motion

advances frivolous arguments, for the reasons advanced *supra*.”). *See Synchronoss Techs., Inc. v. Dropbox Inc.*, No. 16-cv-00119-HSG, 2019 WL 95927, at *2 (N.D. Cal. Jan. 3, 2019) (“Synchronoss’s bad-faith contention is entirely derivative of its futility claims. Because the Court finds that amendment would not be futile . . . it therefore rejects Synchronoss’s claim that Dropbox proposes the amendment in bad faith.”). As discussed in further detail below, the Court finds amendment would not be futile. Accordingly, the Court rejects Defendant’s argument that Plaintiff brought the Motion in bad faith.

2. Undue Delay

The Court finds the proposed amendment is not sought with a dilatory motive. “[D]elay alone no matter how lengthy is an insufficient ground for denial of leave to amend.” *United States v. Webb*, 655 F.2d 977, 980 (9th Cir. 1981); *see also Morongo Band of Mission Indians v. Rose*, 893 F.2d 1074, 1079 (9th Cir. 1990). However, undue delay combined with other factors may warrant denial of leave to amend. *See, e.g., Jackson v. Bank of Hawaii*, 902 F.2d 1385, 1387–89 (holding that prejudice and undue delay are sufficient to deny leave to amend); *Morongo Band of Mission Indians*, 893 F.2d at 1079 (“delay of nearly two years, while not alone enough to support denial, is nevertheless relevant”). Plaintiff filed the Motion on May 6, 2024, within the Court’s deadline to seek leave to amended pleadings and less than two weeks after this Court issued its order granting Judgment on the Pleadings. *See* ECF No. 23. Defendant does not argue that Plaintiff unduly delayed in bringing the Motion. Accordingly, the Court finds no undue delay in bringing this Motion.

3. Prejudice to the Opposing Party

“[I]t is the consideration of prejudice to the opposing party that carries the greatest weight.” *Eminence Capital*, 316 F.3d at 1052 (citing *DCD Programs, Ltd. v. Leighton*, 833 F.2d 183, 185 (9th Cir. 1987)). However, “[t]o overcome Rule 15(a)’s liberal policy with respect to the amendment of pleadings a showing of prejudice must be substantial.” *Stearns v. Select Comfort Retail Corp.*, 763 F. Supp. 2d 1128, 1158 (N.D. Cal. 2010) (citing *Genentech, Inc. v. Abbott Lab’ys*, 127 F.R.D. 529, 530–31 (N.D. Cal. 1989)). “A need to reopen discovery and therefore delay the proceedings supports a district court’s finding of prejudice from a delayed motion to

1 amend the complaint.” *Lockheed Martin Corp. v. Network Solutions*, 194 F.3d 980, 986 (9th Cir.
2 1999) (citing *Solomon v. North Am. Life & Cas. Ins. Co.*, 151 F.3d 1132, 1139 (9th Cir. 1998)).
3 However, “[n]either delay resulting from the proposed amendment nor the prospect of additional
4 discovery needed by the non-moving party in itself constitutes a sufficient showing of prejudice.”
5 *Tyco Thermal Controls LLC v. Redwood Indus.*, 2009 WL 4907512, at *3 (N.D. Cal. Dec. 14,
6 2009).

7 Defendant does not argue it will suffer any prejudice if Plaintiff’s Motion is granted. *See*
8 *generally* Opp’n. However, the Court notes that fact discovery in this case closed on June 3, 2024.
9 *See* ECF No. 16. Plaintiff’s Proposed FAC alleges a new factual basis for Plaintiff’s breach of
10 contract claim, namely that Defendant refused to provide Plaintiff access to the Software,
11 including in an unsupported state. *See* FAC ¶¶ 10, 14. Plaintiff’s Proposed FAC and attached
12 declaration reference phone calls, written communications, and requests for access to unsupported
13 software that were not addressed in Plaintiff’s earlier pleadings. FAC ¶¶ 10–13; Decl. of Grant
14 Morris ¶¶ 4–8, ECF No. 24-3. Defendant further disputes whether Plaintiff’s allegations all
15 concern the same software. *See* Opp’n at 8; Reply at 8–9; FAC ¶¶ 5, 10, 11. These factual
16 disputes would likely necessitate further discovery.

17 Plaintiff has averred that it would stipulate to a revised case management order to extend
18 the discovery deadlines. Mot. at 8; Notice of Mot. at 2, ECF No. 24. The Court finds reopening
19 discovery will sufficiently address the prejudice to Defendant caused by Plaintiff’s filing of an
20 amended complaint at this juncture. Accordingly, the Court finds the prejudice to Defendant is
21 not substantial and does not weigh against granting Plaintiff leave to amend.

22 **4. Futility of Amendment**

23 The Court finds amendment is not futile. “The merits or facts of a controversy are not
24 properly decided in a motion for leave to amend and should instead be attacked by a motion to
25 dismiss for failure to state a claim or for summary judgment.” *Allen v. Bayshore Mall*, 2013 WL
26 6441504, at *5 (N.D. Cal. Dec. 9, 2013) (quoting *McClurg v. Maricopa Cty.*, 2010 WL 3885142,
27 at *1 (D. Ariz. Sept. 30, 2010)). Thus, “denial [of a motion for leave to amend] on this ground,”
28 i.e., futility, “is rare and courts generally defer consideration of challenges to the merits of a

1 proposed amended pleading until after leave to amend is granted and the amended pleading is
2 filed.”” *dpiX LLC v. Yieldboost Tech, Inc.*, 2015 WL 5158534, at *3 (N.D. Cal. Sept. 2, 2015)
3 (quoting *Clarke v. Upton*, 703 F. Supp. 2d 1037, 1043 (E.D. Cal. 2010)).

4 First, Defendant argues Plaintiff fails to state a claim because the “perpetual license to use”
5 the Software laid out in the Agreement merely constituted a waiver of HealthEquity’s right to sue
6 Plaintiff for using the Software and did not actually require HealthEquity to *provide* the Software.
7 Opp’n at 7–8. The Court finds this argument goes to the merits of Plaintiff’s proposed amended
8 pleading and should be considered after the amended Complaint is filed. Defendant further argues
9 Plaintiff is unable to allege any harm from its new breach of contract claim because Plaintiff
10 previously alleged that HealthEquity’s refusal to update the Software rendered it unusable. Opp’n
11 at 8. Thus, Defendant contends, HealthEquity’s alleged refusal to provide the Software in an
12 unsupported state could not have caused Plaintiff any harm. *Id.* Defendant does not identify the
13 allegations of Plaintiff’s original complaint that it contends foreclose Plaintiff from making a
14 cognizable breach of contract claim. Meanwhile, Plaintiff alleges in its proposed FAC that the
15 unsupported software would allow Plaintiff to maintain searchable access to client data and could
16 still have been utilized without updates “with simple work arounds implemented by PRG[.]” FAC
17 ¶ 13. The Court thus finds the facts alleged in Plaintiff’s original complaint do not foreclose its
18 proposed amended breach of contract claim.

19 Finally, Defendant argues Plaintiff’s UCL claim should be denied as futile because it is
20 materially the same as the claim this Court previously dismissed. Opp’n at 8–9. The Court
21 previously granted Plaintiff leave to amend its UCL claim, and Plaintiff’s Motion does not
22 concern that claim. Order Granting Mot. for Judgment on the Pleadings at 8, 12; *see* Mot. at 3 n.1.
23 The Court thus declines to evaluate the legal sufficiency of Plaintiff’s UCL claim in considering
24 Plaintiff’s motion for leave to amend its breach of contract claim. Defendant may bring any
25 challenges to the legal sufficiency of Plaintiff’s UCL claim after an amended pleading has been
26 filed.

27 Accordingly, the Court finds amendment is not futile.
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